

DDAP Data System SCA & Provider Kick-off

January 25, 2017



Introductions

DDAP Executive Project Team

- **Sponsor:** Acting Secretary, Jennifer Smith
- **Project Manager:** Brian Stonesifer
- **Business Process Owners, Bureau Directors:**
 - Jodi Skiles, Bureau of Treatment Prevention & Intervention
 - Terry Matulevich, Bureau of Administration & Program Support
 - Wenona Wake, Bureau of Quality Assurance for Prevention & Treatment

Agenda

- Executive Statement
- Project Background
- About the System and Vendor
- Project Goals and Objectives
- Scope and Timeline
- Project Team, Roles and Responsibilities
- Communication Plan
- Questions and Next Steps

Executive Statement

Vision

Provide a solution that enables DDAP to meet its requirements under the Federal Block Grant (SAPTBG) and replace the legacy performance-based prevention system.

Objectives

- Collect accurate TEDS data from SCAs/Providers and report to SAMSHA as required (Federal Grant).
- Improve efficiency and business decision-making
- Create an integrated, modern solution
- Seamless implementation

Project Background

DDAP has been actively working to procure a reliable, proven system used by other States.

- **09/15/2015:** DDAP Data System Offline
- **01/12/16 – 09/01/16:** Evaluated solutions
- **09/01/16 – 01/04/17:** Vendor selected
- **01/10/17:** Official Project Kick-off

- **Vendor:** 

- **Solution:** Web Infrastructure for Technology Services



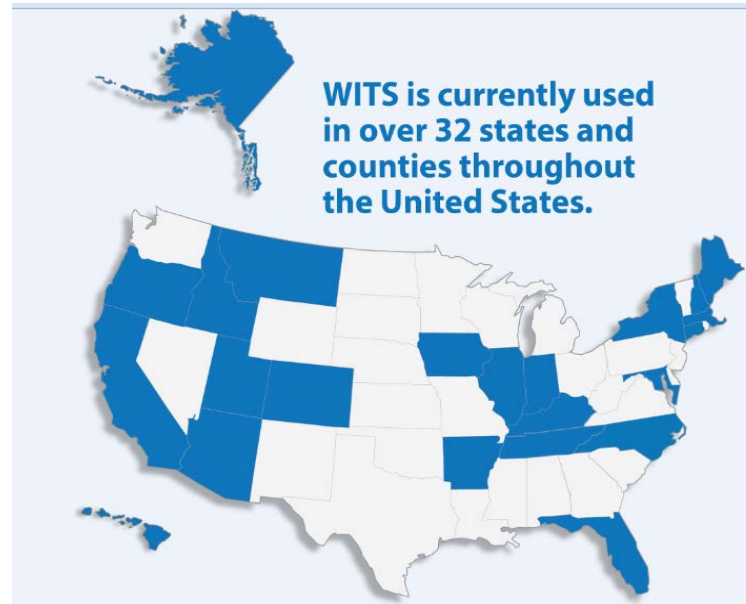
FEi Systems Company Snapshot

Overview

- ❑ Founded in 1999
- ❑ 350+ Employees
- ❑ 20% annual growth rate
- ❑ Social Services Health IT
 - LTSS/Medicaid
 - Behavioral Health Treatment and Prevention
 - State enterprise solutions
- ❑ FEi has built/managed
 - SAIS and TRAC
 - Consent2Share HIE integration
 - Uploads of TEDS/NOMs
 - SUD, MH and Prevention Block Grant Reporting
 - WebBGAS
 - SPARS (sub to RTI)

Health IT Contracts

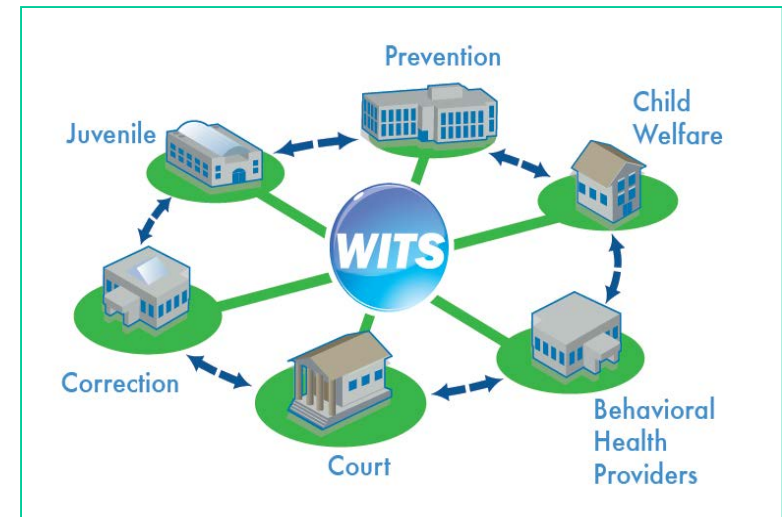
- Over 30 State Agencies
- Department of Health and Human Services
 - Substance Abuse and Mental Health Services (SAMHSA)
 - National Institutes for Health (NIH)
 - Centers for Medicare & Medicaid Services (CMS)
 - Centers for Disease Control and Prevention (CDC)
 - Office of the National Coordinator (ONC)



WITS Today

A workflow driven, configurable solution for behavioral health and the grants and social service areas that touch behavioral health; including Medicaid, third-party, patient and state funded billing, with multi-level reporting and data access.

- ❑ **Statewide BH Health Record and TEDS/NOMs Reporting**
 - 11 States; 4 California Counties; Salt Lake County
- ❑ **Statewide Prevention including Block Grant and SPF Logic Model**
 - 10 States
- ❑ **Medicaid, Third Party Billing and/or Contract Management**
 - In use by 19 customers
- ❑ **Grants Management** (ATR, SBIRT, SAT ED, MAT, Court)
 - 6 ATR4, 6 SBIRT, multiple other discretionary grants
- ❑ **Problem Gambling Treatment and Prevention**
 - IA, IN
- ❑ 1115 Waiver Management
 - Sonoma, Marin, Mendocino, San Diego, Massachusetts
- ❑ Drug Courts, Juvenile Justice Case Management
 - 6 states and 2 counties
- ❑ Child and/or Adult Mental Health, including Inpatient MH
 - AK, ID, OR, CT
- ❑ Data Warehousing
 - Integrated Reporting and Data inputs
- ❑ Integration with HIE – Consent2Share
 - CO, MD



Project Goals and Objectives

- Meet federal reporting requirements (TEDS)
- Collect data from SCAs and Providers since September 2015
- Facilitate cooperation and collaboration among providers
- Secure protection of patient data
- Advanced built-in and ad-hoc reporting tools
- Data to support management decisions
- Business rules standardize data collection process

Scope for Phase 1

- Treatment Module
- TEDS/NOMS data collection and submission (includes all required fields in DDAP's crosswalk)
- Clinical workflow (including ASAM score screen for adolescents and similar PCPC screen for adults)
- State-wide waitlist
- Reporting including Case Management Resource Report

Scope for Phase 2

- Contract Management and Billing
- Prevention

Outstanding TEDS Data Collection

TEDS data required to receive Federal Funding has not been collected since September, 2015. This data must be reported to SAMHSA.

- Feasibility Study completed: 11/11/2016
- Federal Grant Survey completed: 1/13
 - Received 171 responses
- Currently evaluating options
 - Key Considerations: Limit the impact to services you provide and meet the Federal requirements for program funding

Tentative Schedule

- **Phase 1 Go Live:** July, 2017
- **Phase 2 Go Live:** April, 2018

			2016-2017												2017-2018						
Name	Start Date	Finish Date	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Phase 1: Treatment																					
Procurement		1/20/2017																			
Kickoff	1/3/2017					*															
Requirements	1/11/2017	3/17/2017																			
Solution Config	3/20/2017	4/21/2017																			
Testing	5/29/2017	6/23/2017																			
Training	6/26/2017	8/4/2017																			
Go Live		7/10/2017																			
Phase 2: Prevention, Contract Management and Billing																					
Phase 2	9/4/2017	4/1/2018																			*

Roles and Responsibilities

Group	Roles
FEi Systems	<ul style="list-style-type: none">• Responsible for delivering WITS Solution• Provide train the trainer to DDAP
DDAP	<ul style="list-style-type: none">• Provide vision• Define requirements• Final approval• Provide SCA and Provider training
SCA and Provider	<ul style="list-style-type: none">• Representatives participate in Focus Groups• Participate in training provided by DDAP• Train staff

Training

- Train the Trainer provided by FEi Systems to DDAP
- Comprehensive User Manuals:
 - WITS Basics User Guide
 - WITS Workflow Guide (End Users)
 - WITS Administrator Guide
- DDAP is developing a Comprehensive Training Plan to Train SCAs and Providers

Communication Plan

Recipient	Type of Communication	Communication Vehicle	Frequency
Initial Communication			
SCA and Providers	Project Kick-off	Webcast	One-time
SCA and Providers	Recorded Kick-off	Online Video	Available for the life of project
SCA/Providers	Provider Survey (TEDS)	Survey Monkey	One-time
Recurring Communication			
Focus Groups	Meeting	Conference Call	As Needed
SCA/Providers	Continuous Feedback Survey	Survey Monkey	Available for the life of project
SCA/Providers	FAQ	Website (coming soon)	Available for the life of project
SCA	Status Updates	PACDAA Meeting	Quarterly
SCA	Announcements	DDAP Website Announcements and Communicator	Monthly
SCA/Providers	Status Updates	Direct Email	Monthly
Providers	Status Updates	DASPOP, RCPA, PATOD Meetings	As Needed

Next Steps

- Participate in Focus Groups
- DDAP Complete TEDS Data Collection Review
- DDAP provide instructions on how TEDS data (since September 2015) will be collected
- DDAP provide details on Training Plan

Questions

- Submit project related questions online through the <https://www.surveymonkey.com/r/DDSFeedbackSurvey>

Thank you!