DDAP Data System
SCA & Provider Kick-off

January 25, 2017
Introductions

DDAP Executive Project Team

- **Sponsor:** Acting Secretary, Jennifer Smith
- **Project Manager:** Brian Stonesifer
- **Business Process Owners, Bureau Directors:**
  - Jodi Skiles, Bureau of Treatment Prevention & Intervention
  - Terry Matulevich, Bureau of Administration & Program Support
  - Wenona Wake, Bureau of Quality Assurance for Prevention & Treatment
Agenda

- Executive Statement
- Project Background
- About the System and Vendor
- Project Goals and Objectives
- Scope and Timeline
- Project Team, Roles and Responsibilities
- Communication Plan
- Questions and Next Steps
Executive Statement

Vision
Provide a solution that enables DDAP to meet its requirements under the Federal Block Grant (SAPTBG) and replace the legacy performance-based prevention system.

Objectives
- Collect accurate TEDS data from SCAs/Providers and report to SAMSHA as required (Federal Grant).
- Improve efficiency and business decision-making
- Create an integrated, modern solution
- Seamless implementation
Project Background

DDAP has been actively working to procure a reliable, proven system used by other States.

- **09/15/2015**: DDAP Data System Offline
- **01/12/16 – 09/01/16**: Evaluated solutions
- **09/01/16 – 01/04/17**: Vendor selected
- **01/10/17**: Official Project Kick-off
- **Vendor**: FEI Systems
- **Solution**: Web Infrastructure for Technology Services
FEi Systems Company Snapshot

Overview
- Founded in 1999
- 350+ Employees
- 20% annual growth rate
- Social Services Health IT
  - LTSS/Medicaid
  - Behavioral Health Treatment and Prevention
  - State enterprise solutions
- FEi has built/managed
  - SAIS and TRAC
  - Consent2Share HIE integration
  - Uploads of TEDS/NOMs
  - SUD, MH and Prevention Block Grant Reporting
  - WebBGAS
  - SPARS (sub to RTI)

Health IT Contracts
- Over 30 State Agencies
- Department of Health and Human Services
  - Substance Abuse and Mental Health Services (SAMHSA)
  - National Institutes for Health (NIH)
  - Centers for Medicare & Medicaid Services (CMS)
  - Centers for Disease Control and Prevention (CDC)
  - Office of the National Coordinator (ONC)

WITS is currently used in over 32 states and counties throughout the United States.
**WITS Today**

A workflow driven, configurable solution for behavioral health and the grants and social service areas that touch behavioral health; including Medicaid, third-party, patient and state funded billing, with multi-level reporting and data access.

- **Statewide BH Health Record and TEDS/NOMs Reporting**
  - 11 States; 4 California Counties; Salt Lake County

- **Statewide Prevention including Block Grant and SPF Logic Model**
  - 10 States

- **Medicaid, Third Party Billing and/or Contract Management**
  - In use by 19 customers

- **Grants Management** (ATR, SBIRT, SAT ED, MAT, Court)
  - 6 ATR4, 6 SBIRT, multiple other discretionary grants

- **Problem Gambling Treatment and Prevention**
  - IA, IN

- **1115 Waiver Management**
  - Sonoma, Marin, Mendocino, San Diego, Massachusetts

- **Drug Courts, Juvenile Justice Case Management**
  - 6 states and 2 counties

- **Child and/or Adult Mental Health, including Inpatient MH**
  - AK, ID, OR, CT

- **Data Warehousing**
  - Integrated Reporting and Data inputs

- **Integration with HIE – Consent2Share**
  - CO, MD
Project Goals and Objectives

• Meet federal reporting requirements (TEDS)
• Collect data from SCAs and Providers since September 2015
• Facilitate cooperation and collaboration among providers
• Secure protection of patient data
• Advanced built-in and ad-hoc reporting tools
• Data to support management decisions
• Business rules standardize data collection process
Scope for Phase 1

• Treatment Module

• TEDS/NOMS data collection and submission (includes all required fields in DDAP’s crosswalk)

• Clinical workflow (including ASAM score screen for adolescents and similar PCPC screen for adults)

• State-wide waitlist

• Reporting including Case Management Resource Report
Scope for Phase 2

- Contract Management and Billing
- Prevention
Outstanding TEDS Data Collection

TEDS data required to receive Federal Funding has not been collected since September, 2015. This data must be reported to SAMHSA.

- Feasibility Study completed: 11/11/2016
- Federal Grant Survey completed: 1/13
  - Received 171 responses
- Currently evaluating options
  - Key Considerations: Limit the impact to services you provide and meet the Federal requirements for program funding
### Tentative Schedule

- **Phase 1 Go Live:** July, 2017
- **Phase 2 Go Live:** April, 2018

<table>
<thead>
<tr>
<th>Name</th>
<th>Start Date</th>
<th>Finish Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Procurement</td>
<td>1/20/2017</td>
<td></td>
</tr>
<tr>
<td>Kickoff</td>
<td>1/3/2017</td>
<td></td>
</tr>
<tr>
<td>Requirements</td>
<td>1/11/2017</td>
<td>3/17/2017</td>
</tr>
<tr>
<td>Solution Config</td>
<td>3/20/2017</td>
<td>4/21/2017</td>
</tr>
<tr>
<td>Training</td>
<td>6/26/2017</td>
<td>8/4/2017</td>
</tr>
<tr>
<td>Go Live</td>
<td>7/10/2017</td>
<td></td>
</tr>
</tbody>
</table>

**Phase 1: Treatment**

**Phase 2: Prevention, Contract Management and Billing**

- Phase 2 | 9/4/2017 | 4/1/2018 |
## Roles and Responsibilities

<table>
<thead>
<tr>
<th>Group</th>
<th>Roles</th>
</tr>
</thead>
</table>
| FEi Systems      | • Responsible for delivering WITS Solution  
                   • Provide train the trainer to DDAP |
| DDAP             | • Provide vision  
                   • Define requirements  
                   • Final approval  
                   • Provide SCA and Provider training |
| SCA and Provider | • Representatives participate in Focus Groups  
                   • Participate in training provided by DDAP  
                   • Train staff |
Training

- Train the Trainer provided by FEi Systems to DDAP
- Comprehensive User Manuals:
  - WITS Basics User Guide
  - WITS Workflow Guide (End Users)
  - WITS Administrator Guide
- DDAP is developing a Comprehensive Training Plan to Train SCAs and Providers
## Communication Plan

<table>
<thead>
<tr>
<th>Recipient</th>
<th>Type of Communication</th>
<th>Communication Vehicle</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Initial Communication</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SCA and Providers</td>
<td>Project Kick-off</td>
<td>Webcast</td>
<td>One-time</td>
</tr>
<tr>
<td>SCA and Providers</td>
<td>Recorded Kick-off</td>
<td>Online Video</td>
<td>Available for the life of project</td>
</tr>
<tr>
<td>SCA/Providers</td>
<td>Provider Survey (TEDS)</td>
<td>Survey Monkey</td>
<td>One-time</td>
</tr>
<tr>
<td><strong>Recurring Communication</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Focus Groups</td>
<td>Meeting</td>
<td>Conference Call</td>
<td>As Needed</td>
</tr>
<tr>
<td>SCA/Providers</td>
<td>Continuous Feedback Survey</td>
<td>Survey Monkey</td>
<td>Available for the life of project</td>
</tr>
<tr>
<td>SCA/Providers</td>
<td>FAQ</td>
<td>Website (coming soon)</td>
<td>Available for the life of project</td>
</tr>
<tr>
<td>SCA</td>
<td>Status Updates</td>
<td>PACDAA Meeting</td>
<td>Quarterly</td>
</tr>
<tr>
<td>SCA</td>
<td>Announcements</td>
<td>DDAP Website Announcements and Communicator</td>
<td>Monthly</td>
</tr>
<tr>
<td>SCA/Providers</td>
<td>Status Updates</td>
<td>Direct Email</td>
<td>Monthly</td>
</tr>
<tr>
<td>Providers</td>
<td>Status Updates</td>
<td>DASPOP, RCPA, PATOD Meetings</td>
<td>As Needed</td>
</tr>
</tbody>
</table>
Next Steps

• Participate in Focus Groups

• DDAP Complete TEDS Data Collection Review

• DDAP provide instructions on how TEDS data (since September 2015) will be collected

• DDAP provide details on Training Plan
Questions

- Submit project related questions online through the [https://www.surveymonkey.com/r/DDSFeedbackSurvey](https://www.surveymonkey.com/r/DDSFeedbackSurvey)
Thank you!