

## POLICY BULLETIN

**No. 19-02**

**Issued Date:** August 5, 2019

**Issued By:** Ellen DiDomenico, Deputy Secretary  
Department of Drug and Alcohol Programs



**Effective Date:** Immediately

**Subject:** Continuation of Services During an Authorization Appeal

**Purpose:** The purpose of this policy bulletin is to document modifications made to the DDAP Treatment Manual.

**Audience:** All Single County Authorities (SCAs) and their contracted treatment providers.

**Definitions:**

**Policy:** Section 8.08 of the DDAP Treatment Manual has been updated to include additional requirements regarding grievance and appeal. The updated version of the DDAP Treatment Manual is published on the DDAP website ([www.ddap.pa.gov](http://www.ddap.pa.gov))

**Section 8.08**

In the event an individual grieves a treatment funding decision related to a reduction or termination of services or length of stay in treatment, the SCA is required to continue funding treatment services at the current level of engagement until the appeal is resolved. This applies to all treatment services, including the provision of Medication Assisted Treatment (MAT).

All SCAs will include this updated requirement in their grievance and appeal policy and process, inform individuals of and have them sign-off on having received notification of the policy and process.

SCAs must also inform contracted treatment providers of this change in requirements, effective immediately.