

Case Management Overview and Skills Training

Training Requirements

The new case management curriculum is a two-part, hybrid training, requiring the completion of an online module before attending a scheduled in-person or virtual skills training. We are finding, however, that as in-person and virtual skills trainings are taking place, there remains a large number of registered participants who have not completed the online module. These participants will not receive credit for attending the skills training without having first completed the online module and are being asked to exit the class by the trainer and host.

DDAP is attempting to address the situation through various means of communication to the field, including reminder emails leading up to each event. We also ask that all SCAs and providers clarify the training requirements to their staff.